



Murcia Bike Hire – Rental Agreement Contract

These are the general terms of hiring a carbon road bike from Murcia Bike Hire, the full terms can be found on our website and the hiree has already agreed to these terms at the time of booking.

By signing, I confirm I have read and accept MBH's full Booking Terms & Conditions (available on murciabikehire.com and on request). Where this form differs, the full T&Cs prevail.

Key Rental Terms – Customer Acknowledgement

1) Insurance & Responsibility — Hire bikes are **not insured** by MBH. I'm responsible for any **loss, theft or damage** to the bike and accessories during the hire period. I'll arrange suitable travel/accident insurance if required.

2) Security Deposit (Pre-Authorisation) — A **€250 per-bike card pre-authorisation** is taken at the start (**not a charge**). It is **released** when the bike and accessories are returned **on time and in the same condition as delivered** (normal wear/tear excepted). MBH may **capture** part/all to cover **loss/damage/missing items/late fees**. **If costs exceed €250 per bike, I remain liable for the balance** and authorise MBH to collect it via the same card or invoice.

3) Use, Safety & Helmets — Helmets are **mandatory in Spain**; I'll wear a helmet and obey traffic laws. **No competitive events** (races, triathlons, time trials). Road use only; ride responsibly.

4) Care of Equipment — Store bikes **indoors** and keep them secure (not left unattended in public areas). **Do not pressure-wash** or use direct high-pressure water; water-ingress damage is chargeable. On-road assistance/recovery (where provided): **€30 call-out per bike**.

5) Reasonably clean standard — Light road dust is fine. If returned **heavily soiled** (e.g., caked mud, sand, salt residue) and cleaning beyond the standard required to restore delivered condition is needed, a **cleaning surcharge from €15 per bike** may apply. Where contamination risks corrosion/staining (e.g., saltwater/sand), **additional servicing** (drivetrain/bearings/brakes) may be charged.

6) Damage, Loss & Theft — Damage (beyond normal wear/tear) is chargeable at **repair or replacement cost**. If a bike is stolen while **unsecured**, I accept **full replacement-cost liability**. Lost accessories are chargeable (e.g., pumps, tools, lights). One spare tube is provided; if used, a **€5** charge applies.

7) Returns & Late Fees — A **€25** fee per bike applies if returned more than **1 hour** late. **Beyond 24 hours**, further charges may apply (staff time, bike unavailability, recovery costs). MBH may **photograph** bikes at handover and return for condition verification; I will note any pre-existing marks at handover.

Agreement Details

Bike Model: _____ **Frame Size:** _____ **Collection Date & Time:** _____

Pre-rental damage notes (completed with MBH):

I agree to the above Key Rental Terms and the full MBH Booking Terms & Conditions.

Hiree Signature: _____ **Hiree Name :** _____ **Date:** _____